

**About WNS:**

WNS (Holdings) Limited (NYSE: WNS) is a leading global Business Process Management (BPM) company. WNS offers business value to 200+ global clients by combining operational excellence with deep domain expertise in key industry verticals, including Banking and Financial Services, Healthcare, Insurance, Manufacturing, Media and Entertainment, Professional Services, Retail & Consumer Packaged Goods, Telecom and Diversified Businesses, Shipping and Logistics, Travel and Leisure and Utilities. WNS delivers an entire spectrum of business process management services such as customer interaction services, finance and accounting, human resource solutions, research and analytics, technology solutions, and industry-specific back-office and front-office processes. WNS has over 30,000+ professionals across 40 global delivery centers world-wide, including China, Costa Rica, India, the Philippines, Poland, Romania, South Africa, Sri Lanka, UK and US.

Please visit website for more details - [www.wns.com](http://www.wns.com)

**Opportunity:**

WNS is currently looking for dedicated and motivated individuals who have demonstrated academic excellence and have strong organizational and teamwork skills for its asset management operation. Candidates need to go through interview process followed with the assignments. Based on the knowledge and skill set of the candidate, we will place them in specific process accordingly.

We are primarily looking for candidates who have below mentioned qualities.

**Job Description:**

**Employee Category:** Voice

**Skill /Special Skill:**

- Computing skills
- Logical reasoning and analytical skill
- Ability to work with speed and accuracy
- Candidate should be able to speak Hindi, English and regional language as required

**Key Accountabilities:**

- Handle Inbound
- Making Outbound voice calls
- Handle queries and complaints of customers and provide resolution in line with policy and procedure
- Provide high level of customer experience on every call
- Tagging the call accurately
- Flexible to work with 24 x 7 shift timings.