Dr. Babasaheb Ambedkar Marathwada University, Chhatrapati Sambhajinagar

Best Practice-01
"E-GOVERNANCE"

2018-19 to 2022-23

OBJECTIVE

- Structuring a Lean management system throughout
- Enhanced administrative efficiency
- Improved responsiveness to stakeholders
- Enhanced transparency and accountability

CONTEXT

Meeting the needs of financial, academic accountability and efficiency for University administration. UGC promotes e-governance to improve stakeholder responsiveness. Implementing reforms must navigate issues like institutional autonomy, resistance to change, capacity building, and digital disparities. Over the past five years, the University enhanced its management system with continuous in-house development of software platforms, fostering a robust e-governance system and saving huge financial resources of the University.

THE PRACTICE

Over the past five years, the University Network and Information Centre (UNIC) has spearheaded efforts to provide cutting-edge Information Technology Enabled Services (ITES) to stakeholders. A dedicated team of 12 programmers from UNIC and IQAC identified niche areas, assessed stakeholder needs, and collaborated with the administration to develop a self-reliant ITES ecosystem. Through proactive in-house development, 14 indigenous software platforms were created, resilient to challenges such as data collection, financial constraints, and user adaptability. Such efforts– on one hand have bridged the gap between the University administration and its stakeholders with enhanced transparency/ reliability and on other hand made it possible to keep the momentum of University unperturbed, even in the crisis days of COVID-19 pandemic.

EVIDENCE OF SUCCESS

E-governance Details	Evidence of Success
University Administration	
Document Tracking System (DTS)	Enhanced Administrative Efficiency, resulting in over 2 lakh document transactions ensuring enhanced Transparency, Accountability and Reliability. Through last five years-
Human Resource Management System (CAS, LEAVE) (HRMS)	1. More than 3 lakh documents have been passed through DTS resulting in no misplace and timely disposal. Outside campus stakeholders have been immensely benefitted and enjoying real time status of their files.
Centralized Inventory System (CIS)	
Payroll and Accounts System (PAS)	2. The University staff (1264 no.) has taken the direct and indirect advantage of HRMS, CIS and PAS.
SSR Data capturing System (SSR-ERP)	The facility acts as an ERP for the IQAC, streamlining data collection from academic and administrative units. Centralized data enhances IQAC's focus on niche areas, saving time, effort, and promoting environmental friendliness. Available campus-wide.

EVIDENCE OF SUCCESS

Students	
PG Admissions System	This benefits students state-wide and nationally, enabling access to admission and post-admission services remotely, contributing to the globalization of university facilities. Over 30,000 students have benefited.
Hostel Admission System	
Ph.D. Admission Process (Enrolment to Award)	
Foreign Student Cell	
Examinations Portal	

Affiliated colleges	
College Affiliations System	Open access to information, exemplified by the completion of AAA for affiliated colleges, with availability of evaluation data in the public domain for 472 affiliated colleges is itself a mark of mammoth achievement.
Academic & Administrative Audit System	
College Staff Approval	

LINKS

Online Link : https://online.bamu.ac.in/unic/

Online Link : http://www.bamu.ac.in/unic/Activities.aspx